



AGENDA ITEM NO. 14

Stockwood, Hengrove & Whitchuch Neighbourhood Partnership

11th December 2013

Report of: Caroline Hollies/Emily Smith Neighbourhood Working Coordinators

Title: Neighbourhood Working Priorities

Officer presenting report:

RECOMMENDATION:

That the Hengrove and Stockwood NP choose up to 10 Neighbourhood working priorities from the shortlist in table 1.

1. The Neighbourhood Working Pilot officially finished at the end of March 2013 and the new way of working is being implemented across the city. South Bristol is now part of the Neighbourhood working program as of September 2013. South Bristol will be able to build on the experiences and good practice developed in central and East Bristol.
2. Highways, planning, licensing and trading standards officers have now joined the neighbourhood working initiative

and are committed to delivering against neighbourhood working priorities. In addition to this, a core team of PCSOs are also being tasked against neighbourhood working priorities. Where the need arises, other services and partners are being approached to join neighbourhood working to expand the skills and support available to tackle neighbourhood priorities.

3. Hengrove and Stockwood NP are now asked to formally agree up to 10 key local priorities for the Neighbourhood Working team to work on.
4. The intention at the moment is for the NP to choose the priorities annually. Priorities may be broad with specific locations to be decided locally at forums or other local means. For example, a NP may choose dog fouling as a priority, and either choose the main locations to focus on, or ask the forums to choose the locations.
5. Progress will be reported NP quarterly – this could be at NP meetings with updates given at the Partnership's request. Progress reports will also be available online.

Hengrove and Stockwood NP priorities

A shortlist of 12 shared priorities has been put together from a mixture of data sources including Quality of Life Surveys, Neighbourhood Forums, Neighbourhood Partnership and sub-groups. A total of 240 residents from across the Neighbourhood Partnership (128 from Hengrove, 112 from Stockwood) input directly into a survey carried out during September and November 2013, though door knocking and using a web-based survey (data sets are available if required). This process has produced a preferred list, ranked in order of those issues that were mentioned most often by residents from the largest variety of sources. Table 1 shows this ranked list for each ward, plus the joint list combining the figures for both wards.

Table 2 shows the evidence base to support residents' comments using the joint list from Table 1.

47% of residents surveyed in Hengrove and 31% of residents surveyed in Stockwood had no issues within the area they

lived.

Table 1: Hengrove and Stockwood ward Neighbourhood Working Shortlisted Priorities

| | Hengrove | Stockwood | Joint |
|----|-----------------------------|----------------------------|-----------------------------|
| 1 | Parking | Parking | Parking |
| 2 | Dog fouling | Dog fouling | Dog fouling |
| 3 | Speeding/ Traffic | Speeding/ Traffic | Speeding/ Traffic |
| 4 | Litter | ASB | Facilities for Young People |
| 5 | Facilities for Young People | Facilities for YP/ kids | ASB |
| 6 | Flytip | Bin/ recycling collections | Litter |
| 7 | Drugs/ Alcohol | Pavement/road condition | Bin/ recycling issues |
| 8 | ASB | Litter | Flytip |
| 9 | Overgrown hedges/ gardens | Flytip | Pavement/ road condition |
| 10 | Bin/ recycling collections | Overgrown hedges/ gardens | Overgrown hedges/ gardens |
| 11 | Pavement/ road condition | Drugs/ Alcohol | Drugs/ Alcohol |
| 12 | Problem neighbours | Police presence | Problem neighbours |
| 13 | | Problem neighbours | |

Table 2: Hengrove and Stockwood ward Neighbourhood Working Shortlisted Priorities with evidence

The table below shows the top 12 issues across both wards as raised by residents. We recommend that the Neighbourhood Partnership chooses up to ten priorities from this list.

Priorities Table 2

| | Joint issue | Evidence base/ narrative |
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| 1 | Parking (illegal and inconsiderate) including | Transport, which is mostly made up of parking issues, is the top issue identified at the Hengrove and Stockwood Fora in 2013. Parking outside schools is a city wide |

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| | outside schools | problem (Talking Heads, 2013). This has been an issue in this NP since 2005 when 56% of respondents from Hengrove and 61% of respondents from Stockwood had a problem with cars blocking the local pavement (QoL, 2005) |
| 2 | Dog fouling | There were 15 reports of dog fouling to Bristol City Council Customer Services in 2012 and 70 reports to end September 2013 (May Gurney). There was 1 report to Bristol Parks from October 2011 to September 2013 (Parks Enquiries, 2013). 76% of respondents in Hengrove and 83% in Stockwood feel that dog fouling is a problem in the local area, this is around the city average (QoL, 2012), although these figures have increased since the survey was carried out in 2005. |
| 3 | Speeding/ Traffic | This includes rat-running to avoid the congested main routes through both wards. There are a number of road traffic accidents around Hengrove and Stockwood, mainly concentrated around junctions on main roads such as Wells Road AND Airport Road (Pinpoint, 2013). |
| 4 | Facilities/ Activities for Young People | This issue includes comments about groups of young people hanging about with nothing to do. 37% of respondents in Hengrove and 24% in Stockwood were satisfied with leisure facilities/ services for teenagers, this is around the Bristol average for Stockwood but higher in Hengrove. There was high satisfaction with children's playgrounds, around the Bristol average (QoL, 2012). In both cases, the level of satisfaction has increased since 2005. In addition, there are a lot of activities for young people in both wards (Youth Programme, 2013/14), so the resolution to this may be to tackle this misconception and/or increase promotion of these activities. |
| 5 | ASB | ASB figures from Avon and Somerset show 514 reported cases of ASB for the first two quarters of 2013-14. Knowle Estate Management Team, who cover 3 NP areas, have registered 190 action-planned ASB cases for the period 1 st April 2013 – 1 st November 2013 and recorded 16 Hate Crime cases in the same period. ASB takes up approx. 70% of Senior Housing Advisors time. There were 16 reports of ASB in parks from Oct 2011 to Sept 13 (Parks Enquiries, |

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| | | <p>2013), the majority of which were from Hengrove Park.</p> <p>The percentage of respondents who feel that the police and local public services are successfully dealing with issues of crime and anti-social behaviour in their area is slightly lower than the Bristol average of 38% (QoL, 2012). 25% of respondents in Hengrove and 20% of respondents in Stockwood feel that antisocial behaviour is a problem locally, this is lower than the Bristol average (QoL, 2012) and has significantly declined since 2005 (QoL). Although police figures show that the numbers of ASB incidents has increased since the 2012</p> |
| 6 | Litter | <p>There were 107 requests to litter pick between January and July 2012 (May Gurney). Respondents in Hengrove and Stockwood are generally happy with the level of litter on streets and other public land (QoL, 2012)</p> |
| 7 | Bin/ recycling issues | <p>Respondents in Hengrove and Stockwood are generally happy with the general household waste collections (QoL, 2012)</p> |
| 8 | Fly-tip | <p>There were 198 calls to clear fly-tipping in Hengrove and Stockwood between July and December 2012 and 306 to end September 2013 (May Gurney). Respondents in Hengrove and Stockwood are generally happy with the level of litter and refuse on streets and other public land (QoL, 2012)</p> |
| 9 | Pavement/ road condition | <p>Highways (2013) receive around 1300 enquiries a month about Highways issues with includes potholes, enquiries about existing schemes and overgrown bushes.</p> |
| 10 | Overgrown hedges/ gardens | <p>Highways (2013) receive around 1300 enquiries a month about Highways issues with includes potholes, enquiries about existing schemes and overgrown bushes.</p> |
| 11 | Drugs/ Alcohol | <p>40% of respondents in Hengrove and 48% of respondents in Stockwood said that drug dealing is a problem in their neighbourhood but only 22% of respondents from Hengrove and 27% from Stockwood said that drug use was a problem in their area. In both cases the response in Stockwood was above the Bristol average and below it in Hengrove (QoL, 2012). These figures have increased since 2005 (QoL)</p> |
| 12 | Problem neighbours | <p>34% of respondents in Hengrove and 28% in Stockwood said they have noise from neighbours, this has increased since 2005 (QoL). 66% of respondents from Hengrove and 62% from Stockwood said that people treat other people with respect</p> |

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| | in their neighbourhood, this has increased since 2006 (QoL) |
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- Hengrove and Stockwood “You Said We Did” 2012-13 and 2013-14
- Talking Heads “Heads in despair of traffic issues surrounding schools”, Dr Helen Holman, Bristol Post 12th November 2013.
- QoL – Quality of Life surveys between 2005 and 2012
- May Gurney Quarterly reports, 2012 and 2013
- Parks Enquiries, Bristol City Council, 2013
- Highways and Traffic Management East Area Manager data, November 2013
- Pinpoint map data, Bristol City Council, 2013
- Youth Programme for Hengrove & Stockwood NP, 2013-14 collated by Neighbourhoods, Bristol City Council
- Avon and Somerset crime statistics
- Estate Management manager report, 2013
- Safer Bristol crime and ASB scorecard 2010 – 2013
- Avon and Somerset Crime Trends, 2011 - 2013